

Document Merge

“Word automation service” related requirements

1. Ensure that “Word Automation Service” is created and working fine.
How to check: Central admin site > Application Management > Service Applications > Manager service applications

Word Automation Services	Word Automation Services	Started
Word Automation Services	Word Automation Services Proxy	Started

2. Ensure that “Word Automation Service” is started with Farm Admin account and not with local admin account.
3. Ensure that “Word Automation Service” is associated with the web application on which the document merge to pdf feature is being expected.
How to check: Central admin site > Application Management > Web Applications > Manage web applications > Select the web application > Service connections (in ribbon)

Configure Service Application Associations

Edit the following group of connections:

Name	Type
<input checked="" type="checkbox"/> App management Service	App Management Service Application Proxy
<input checked="" type="checkbox"/> Excel Service Application	Excel Services Application Web Service Application Proxy
<input checked="" type="checkbox"/> Search Service Application	Search Service Application Proxy
<input checked="" type="checkbox"/> Secure Store Service	Secure Store Service Application Proxy
<input checked="" type="checkbox"/> WSS_UsageApplication	Usage and Health Data Collection Proxy
<input checked="" type="checkbox"/> User Profile Service Application	User Profile Service Application Proxy
<input checked="" type="checkbox"/> Word Automation Services	Word Automation Services Proxy
<input checked="" type="checkbox"/> Workflow Service Application Proxy	Workflow Service Application Proxy